Helix™ is the only on-site stocking system that automates the entire purchasing process — from the scientist obtaining their products to invoicing, inventory and re-order — with the simple swipe of a card.

Register for a Helix™ Pass at CWRU (units in WRB and BRB)

- Go to www.promega.com and select Register on the top right
- Follow the prompts to set up your Promega.com profile and hit the “create account” button
- On the resulting page click on any of the Helix links
- Name your pass something meaningful to you, for example “NIH imaging grant”
- Enter your site code “case”
- Enter a default purchase order number or default credit card number. To use RES/Speed Type, enter this number in Internal Reference field. Also enter your Fisher Customer Number in the Internal Reference Field (943590-054) for WRB building.
- Enter your billing address and press Finish
- Your pass will arrive in the next 1-2 business days

Check inventory before opening your Helix™ unit.

- Log-in at www.promega.com to see what’s in your Helix™ unit.

Swipe, grab and go.

- Swipe your Helix™ Pass in front of the Helix™ name on the unit.
- The name lights up and the door lock is released.
- Remove your product and close the door. That’s it!

Orders are automatic

- You will receive an order confirmation email shortly.
- To see your order history, just log into your account at www.promega.com

Inventory changes are easy

- Virtually all Promega products can be stocked in your Helix™ unit. If you need a product which is not currently in your unit, just email helix@promega.com with your request. We can have new inventory delivered to your Helix™ unit in about two business days.